## BOARD OF TRUSTEES MEETING MINUTES
### June 21, 2021
#### Boone Health Conference Center Room C

**Trustees Present:** Dr. Jerry Kennett, Randy Morrow, Greg Steinhoff, Jan Beckett, Dr. Bob McDavid

**Other Attendees Present:** Judy Starr, Dr. Charles Bondurant, Gary Thompson, Barry Orschen, Troy Greer, Monica Smith, Chad Pew, Michelle Zvanut, Dr. Robin Blount, Kate Pitzer, Tom Schneider, Dr. Abram Elsenraat, Ken Woodward, Michelle Zvanut, Monica Smith, Myrl Frevert, Dr. Velyn Persaud, Liz Eikel, Scott Swain, Shelly Rackers

<table>
<thead>
<tr>
<th>SUBJECT</th>
<th>DISCUSSION</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Call to Order of Board of Trustees Meeting</strong></td>
<td>The meeting of the Board of Trustees was called to order at 4:05 p.m. by Dr. Jerry Kennett, Chairman.</td>
</tr>
</tbody>
</table>
| **Consent Agenda** | Dr. Jerry Kennett directed the Board to review the Consent Agenda, calling attention to:  
- May 2021 Board minutes  
- April 2021 Trustee Financial Report  
- Ensemble Inspection Report  
A motion was made by Dr. Bob McDavid and seconded by Jan Beckett to approve and ratify the consent agenda items. Motion carried unanimously. |
| **2020 Trustee Annual Audit** | Heidi Chick and Troy Norton from Williams-Keepers, LLC presented the Board of Trustees annual 2020 financial statement audit.  
A motion was made by Randy Morrow and seconded by Dr. Bob McDavid to approve the 2020 annual Trustee Audit. Motion carried unanimously. |
| **Adjournment** | The meeting of the Board of Trustees was adjourned at 4:19 p.m. by Dr. Jerry Kennett, Chairman. |

---

[Signature]

Jan Beckett, Secretary
BOONE HEALTH, INC. / CH ALLIED SERVICES, INC.
Board of Directors (Open Session) Meeting Minutes

June 21, 2021
Boone Health Conference Center Room C

Directors & Officers Present: Dr. Jerry Kennett, Randy Morrow, Greg Steinhoff, Jan Beckett, Dr. Bob McDavid, Judy Starr, Dr. Charles Bondurant, Gary Thompson, and Barry Orschen

Other Attendees Present: Troy Greer, Monica Smith, Michelle Zvanut, Dr. Robin Blount, Kate Pitzer, Tom Schneider, Dr. Abram Elsenraat, Ken Woodward, Michelle Zvanut, Monica Smith, Myrl Frevert, Dr. Velyn Persaud, Liz Eikel, Scott Swain

<table>
<thead>
<tr>
<th>SUBJECT</th>
<th>DISCUSSION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call to Order of CHAS Meeting</td>
<td>The open session of the joint Boone Health, Inc./CH Allied Services, Inc. Board of Directors meetings was called to order at 4:20 p.m. by Dr. Jerry Kennett, Board Chair.</td>
</tr>
</tbody>
</table>
| Consent Agenda           | Dr. Jerry Kennett, Board Chair, reviewed the Consent Agenda items:  
  - May 2021 Board Meeting Minutes  
  - Planning, Design & Construction Update  
  - Compliance Update  
  - Marketing Report  
  - Recruitment Update  
  
  A motion to approve the Consent Agenda as presented was made by Dr. Bob McDavid and seconded by Greg Steinhoff. Motion carried unanimously.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Chief of Staff Report    | Dr. Abram Elsenraat presented his Boone Hospital Chief of Staff Report, which included updates on the Meditech EMR and Supply Chain.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Legislative Report       | Scott Swain shared the following legislative update:  
  The First Regular Session of the 101st Missouri General Assembly adjourned on Friday, May 14 at 6:00 p.m. Public policy priorities this year included initiative petition and education reform, the Second Amendment Preservation Act, infrastructure funding, Covid-19 liability, gaming and sports betting and funding Medicaid expansion. Both the House and Senate worked to navigate the pandemic the first 8 weeks of sessions. Hearing attendance was limited and many legislators were only holding meetings by appointment only. Mass vaccinations changed that and by March the legislative session almost looked completely normal.  
  When the legislature adjourned this year, a total of 2264 bills had been filed - 70 of those bills were Truly Agreed and Finally Passed (TAFP). Of the 70 bills, 18 were budget bills, 5 were concurrent and joint resolutions and 47 were bills that made statutory changes.  
  The Governor has until July 14, 2021 to either sign or veto bills passed during the legislative session. All legislation passed by the General Assembly, if signed into law by the Governor, will become effective on August 28, 2021 unless the legislation provided for a specific effective date or contained an emergency clause. If the Governor takes no action, the bill becomes law.  
  Below is a recap of bills we were tracking for your TAFP and highlights from this year’s legislative session. We will be in touch in the coming weeks about veto and bill signings, budget updates and special sessions. Please don’t hesitate to reach out with questions and ideas for next year. It’s a pleasure to work on your behalf in Jefferson City and across the state. Talk to you soon!  


Upcoming Dates of Interest

Listed below are several key dates which may be of interest:

- **July 1:** First Day of the State’s new fiscal year (FY 2022)
- **July 14:** Last day for Governor to sign or veto legislation
- **August 28:** Legislation enacted during the legislative session becomes effective unless the legislation carried a specific date or emergency clause
- **September 15:** Annual Veto Session in Jefferson City
- **September 18:** Inaugural Ball / Bicentennial Celebration
- **December 1:** First day to pre-file legislation for the 2022 legislative session
- **January 5, 2022:** First day of the 2022 legislative session

**Bills Truly Agreed to and Finally Passed**

In an effort to provide you with direct access to the summary of all bills passed this legislative session, the link below will provide you with summaries and full text copies of every bill that was Truly Agreed to and Finally Passed during the 2021 Missouri legislative session including any House or Senate bill you see referenced in this report: [TAFP 2021](#)

**Major Topics that Passed**

- **Tort Reform (HB 345)** – Modifies provisions relating to the enforcement of arbitration awards and intervention in court proceedings for insurance companies with their customers.
- **COVID Liability (SB 51)** – Establishes provisions relating to civil actions arising from the COVID-19 pandemic.
- **Gas Tax (SB 262)** – Adds an additional tax on motor fuel, beginning with 2.5 cents in October 2021, and increasing by 2.5 cents in each fiscal year until reaching an additional 12.5 cents per gallon in 2025.
- **SAPA (HB 85)** – Establishes the "Second Amendment Preservation Act," which creates additional protections to the right to bear arms including civil penalties for police agencies which enforce federal law.
- **PDMP (SB 63)** – Creates a statewide “prescription drug monitoring program.”
- **Wayfair (SB 153)** – Establishes the mechanism for Missouri to collect tax on internet sales, the legislation also creates a potential income tax cut, and it phases out the elimination of the cable franchise fee paid to municipalities.
- **Education Vouchers (HB 349)** - Establishes the "Missouri Empowerment Scholarship Accounts Program," which is a tax credit that can be utilized by a student’s family to attend a private or homeschool of their choice.
- **College Athletes (HB 297)** – Allows college athletes to financially benefit from the use of their names, image, and likeness.
- **Law Enforcement Bill of Rights (SB 26)** – Establishes due process rights for police officers
- **Utility Securitization (HB 738)** - Creates provisions allowing electrical corporations to issue bonds to finance energy transition costs.
- **Restrictions on Local Health Orders (HB 271)** - A political subdivision shall not issue a public health order closing an entity for longer than 30 days without approval of a majority of its governing body.

**Major Topics that Failed to Pass**

- **FRA** - Extends the sunset on the Federal Reimbursement Allowance Tax on Hospitals, Nursing Homes and Pharmacy’s.
- **Medicaid Expansion Funding** – Missouri’s 10% share to draw down the Federal Government’s 90% share to cover constitutionally required Missourians under the Medicaid Program.
- **Initiative Petition Reform** - Modifies provisions for initiative petitions, making it more difficult to be placed on the ballot and increases the voter threshold required for approval in order to change the Missouri Constitution.
- **Election Reform** – requires photo identification to vote and establishes no excuse for absentee voting.
- **Charter School Expansion and Funding** - would expand locations where Charter schools in Missouri can be located and increase local tax dollars that go to Charter schools.
- **VLTs/Sports Book Gaming** – Establishes the Missouri Video Lottery Control Act allowing
- **Biodiesel Fuel Mandate** – Makes it illegal to sell diesel fuel in Missouri that doesn’t contain at least 10% biodiesel.

- **Grain Belt Express** – creates eminent domain restrictions to protect property owners from a potential transmission line running across rural Missouri.

- **Unemployment Compensation** – would force the state to provide overpayment forgiveness on unemployment compensation if unknowingly sent out to recipients.

### Fiscal Year 2022 State Budget

The $25 billion Fiscal Year 2022 Missouri State Operating Budget takes effect July 1. Governor Parson has until June 30 to review the budget and determine if he will approve, line-item veto or withhold budget line items.

A major highlight of the state budget is increases for various entities that were cut or withheld last session due to Covid-19 and predicted declines in public revenue. Despite those predictions, the state continues to have strong revenue collections with 16% growth from this time last year. Healthcare providers, higher education institutions, childcare, transportation cost-share projects, public-school transportation and charter schools all saw appropriation increases.

One major hurdle the budget process faced this session was Medicaid expansion funding. Governor Parson included funding for it in his budget recommendations. However, the House and Senate did move $500 million into a new fund called Medicaid Stabilization Fund. The funding will come from the enhanced Federal Medical Assistance Percentage (FMAP) that is provided from the Federal Government.

### American Rescue Plan

President Biden’s American Rescue Plan (ARP) will bring nearly $2.7 billion of flexible federal aid to the state to help Missourians rebound from the Covid-19 pandemic. Spending guidelines were released on May 10. The ARP funds were not accounted for in the FY22 budget. Some politicos are predicting Governor Parson will call a special session to approve expenditures of the stimulus finding. In addition to the ARP state aid, cities and counties will receive about $2.5 billion directly. Additionally, the state of Missouri still has CARES Act funds which it has not yet spent. To learn more about the coronavirus state and local fiscal recovery funds you can go to [treasury.gov/SLFRP](https://treasury.gov/SLFRP). States have until the end of 2024 to spend the ARP funds.

### Gas Tax Passes

Missourians will see an increase in fuel tax starting in October 2021 with a 2.5 cent increase in the current fuel tax. There will be a 2.5 cent increase each year until it is reached an additional 12.5 cents per gallon on July 1, 2025. The current fuel tax in the state of Missouri is 17 cents per gallon and has not been increased since 1992. Voters have twice rejected statewide fuel tax referendums. This fuel tax does not require a statewide vote of the people due to the inclusion of a rebate provision for residents who keep their receipts and submit them for rebate to the Department of Revenue.

### Wayfair

Senate Bill 153 was the legislation to require all online sellers to collect use tax on all online purchases. Also known as “Wayfair” because of a recent court case, these provisions provide fairness and equity to brick and mortar businesses who are required to collect sales taxes. The passage of this legislation included a compromise to enact a state earned income tax credit for the working poor and an income tax cut to offset the new revenue collected from purchasers.

### Adjournment of Open Session

A motion to adjourn the meeting was made by Greg Steinhoff and seconded by Dr. Charles Bondurant. Motion carried unanimously. Dr. Jerry Kennett, Board Chair, adjourned the open session of the Boone Health, Inc./CH Allied Services, Inc. Board of Directors meetings and moved into closed executive session pursuant to:

1. subsection (2) of Section 610.021 RSMo. to convene an executive session and close the meeting and records pertaining to the possible leasing, purchase, or sale of real estate.
2. subsection (12) of Section 610.021 RSMo. to convene an executive session and close the meeting and records pertaining to the terms and conditions of a negotiated contract.
3. subsection (3) of Section 610.021 RSMo. to convene an executive session and close the meeting and records pertaining to potential legal causes of action or privileged legal communications.
b) subdivision (17) of section 610.021 RSMo. to convene an executive session and close the meeting and records pertaining to matters protected from disclosure by law.

Jan Beckett, Secretary
BOONE HEALTH, INC. / CH ALLIED SERVICES, INC. BOARD MEETING
Board of Directors (Executive Session) Meeting Minutes

June 21, 2021
Boone Health

<table>
<thead>
<tr>
<th>Directors &amp; Officers Present:</th>
<th>Dr. Jerry Kennett, Randy Morrow, Greg Steinhoff, Jan Beckett, Dr. Bob McDavid, Judy Starr, Dr. Dianne Lynch, Dr. Charles Bondurant, Gary Thompson, and Barry Orscheln</th>
</tr>
</thead>
<tbody>
<tr>
<td>Other Attendees Present:</td>
<td>Troy Greer, Monica Smith, Michelle Zvanut, Dr. Robin Blount, Kate Pitzer, Tom Schneider, Ken Woodward, Dr. Abram Elsenraat, Ken Woodward, Michelle Zvanut, Monica Smith, Myrl Frevert, Dr. Velyn Persaud.</td>
</tr>
</tbody>
</table>

SUBJECT | DISCUSSION
--- | ---
**Call to Order of Executive Session** | The closed executive session of the joint Boone Health, Inc./CH Allied Services, Inc. Board of Directors meeting was called to order by Dr. Jerry Kennett, Board Chair, at 4:45 p.m.

**Consent Agenda** | Dr. Kennett, Board Chair, reviewed the Consent Agenda, including the prior Board meeting minutes from May 19, 2021.
A motion was made by Dr. Bob McDavid and seconded by Gary Thompson to approve the consent agenda items as presented. Motion carried unanimously.

**Compliance Update** | Dr. Velyn Persaud presented a Compliance update, which included a brief compliance update.
1. Continuing to finalize Government and Private Payor Audit process with Ensemble
2. Continuing to refine data workflow process for Sanction Checks with ComplianceLine
3. Reviewing SPHER Meditech access logs:
   a. 187, Last Name Matching - Meditech Audit Log
      i. SPHER searches for Meditech usernames which match a patient’s last name and populates a daily audit log.
      ii. The compliance team is contacting each Meditech user on the audit log to confirm their activity as appropriate work related vs. inappropriate behavior.
      iii. The majority are situations when an employee had the same last name as a patient during normal job-related activity.
      iv. Eight same name matches were detected.
   b. 133, Hourly Access - Meditech Audit Log
      i. SPHER receives logs from Meditech on user activity within an hour to identify outliers/inappropriate behavior.
      ii. We are training SPHER’s computer adaptive feature to recognize normal versus abnormal behavior.
Medical Staff Update

Dr. Robin Blount shared the following with the group the MEC accepted the position resignations of:
- Dr. Larry Scroggins, Vice Chair, Credentials and
- Dr. Chris Waranch, Chief, Department of Emergency Medicine.

The MEC unanimously recommended to the Board:
- Dr. Justin Malone, Vice Chair, Credentials
- Dr. Michael Hauan, Chief, Department of Emergency Medicine

A motion was made by Jan Beckett and seconded by Dr. Bob McDavid to approve the resignations and reappointments as presented. Motion carried unanimously.

Board Education – Ensemble

Liz Eikel, Ensemble Director presented to the Board the Patient Access leadership structure, Patient Access metric reporting and Ensemble support and future enhancements.

Patient Access metrics reporting current state and goals below:

<table>
<thead>
<tr>
<th></th>
<th>Current State</th>
<th>GOAL Future State</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Daily</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Average Speed to Answer</td>
<td>3:00</td>
<td>:30</td>
</tr>
<tr>
<td>Abandon Rate</td>
<td>28.00%</td>
<td>3.00%</td>
</tr>
<tr>
<td>Total Calls Handled</td>
<td>-</td>
<td></td>
</tr>
<tr>
<td>POS Collections Previous Week</td>
<td>$30,000</td>
<td></td>
</tr>
<tr>
<td>Pre-Registration OP Days Out</td>
<td>1</td>
<td>5</td>
</tr>
<tr>
<td>Pre-Registration Surgery Days Out</td>
<td>1</td>
<td>5</td>
</tr>
<tr>
<td>OP Auth Days Out</td>
<td>1</td>
<td>5</td>
</tr>
<tr>
<td>Surgery Auth Days Out</td>
<td>1</td>
<td>7</td>
</tr>
<tr>
<td>Number of Cancellations due to No Auth</td>
<td>-</td>
<td>0</td>
</tr>
</tbody>
</table>

**Month to Date**

<table>
<thead>
<tr>
<th></th>
<th>Current State</th>
<th>GOAL Future State</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average Speed to Answer</td>
<td>3:00</td>
<td>:30</td>
</tr>
<tr>
<td>Abandon Rate</td>
<td>37.10%</td>
<td>3.00%</td>
</tr>
<tr>
<td>Total Calls Handled</td>
<td>959</td>
<td></td>
</tr>
<tr>
<td>POS Collections</td>
<td>$123,000</td>
<td></td>
</tr>
<tr>
<td>Pre-Registration OP Days Out</td>
<td>1</td>
<td>5</td>
</tr>
<tr>
<td>Pre-Registration Surgery Days Out</td>
<td>1</td>
<td>5</td>
</tr>
<tr>
<td>OP Auth Days Out</td>
<td>1</td>
<td>5</td>
</tr>
<tr>
<td>Surgery Auth Days Out</td>
<td>1</td>
<td>7</td>
</tr>
<tr>
<td>Number of Cancellations due to No Auth</td>
<td>-</td>
<td>0</td>
</tr>
</tbody>
</table>

Ensemble support and future enhancement:

- Go-Live Support from Ensemble Team
- Weekly OP Updates
- Dedicated Senior Director of Patient Access for Daily Leadership Support
- Credibility Reporting and Analytics
- Daily Pre-Access and Patient Access Metric Tracking and Analytics
- Insurance Discovery

ODEA – An Ensemble Health Partners Company
April 2021 Financials

Brian Regan, Interim CFO presented the April 2021 financials. He shared with the group gross revenue, deductions from revenue and expense issues, and other risks for April 2021.

Ashland Property

Dr. Kennett shared with the group that Brice Gibler contacted the Trustees to inquire if the Trustees’ would be interested in selling the Ashland property, which is a 5-acre unimproved tract. After discussion, it was agreed that there is no desire to sell at this time.

Committee Report

Executive Committee – Dr. Kennett shared that the Executive Committee met on June 9, 2021. Troy Greer provided the group with an IT, culture, and morale and finance update.

Audit and Finance Committee – Greg Steinhoff reported that the committee met on June 16, 2021. The agenda items included the CFO report, an update of the status of the Trustees audit, as well as compliance and strategic planning initiatives.

Greg shared that the County Commissioners have not yet responded to the lease proposal that was submitted by the Board. The current lease agreement was set to expire in May, but was extended until the end of this year. The committee is suggesting that the commissioners be contacted again.

Quality and Compliance Committee – Dr. Bob McDavid reported that the committee met on June 9, 2021. There was discussion of the extraction process for quality data. The committee also reviewed the proposed committee charter and the compliance work plan.

Administrative Report

Troy Greer provided an update on the CFO recruitment efforts, as well as a detailed transition update. He shared that Myrl Frevert, interim Director of Supply Chain, has created stability for the supply team. There are two candidates for the Director position, with one having Vizient experience. Troy has rounded on the supply chain staff and thanked Myrl for stepping into this role and providing support.

It was shared that Nancy Tune; Director of Medical Staff & Risk Management, has submitted her resignation.

Troy also provided an overall update of the hospital, which included IT and Meditech. There was detailed discussion on making Meditech accountable. Ken Woodward shared with the group that he has a plan in place for Meditech which includes having additional resources in the hospital.

Thanks was given to everyone who participated in the strategic planning interviews with PYA. Troy indicated that future meetings will be scheduled starting in late July.

There was discussion that BJC will be mandating that all its employees be vaccinated by September 15. There was discussion regarding whether Boone Health has considered this mandate. At this time Bone will not be mandating vaccination amongst its employees.

Troy provided an update on a potential CFO candidate who will be on site in June 28 for his first round of interviews.

Adjournment

Dr. Jerry Kennett, Board Chair, adjourned the meeting at 6:45 p.m.