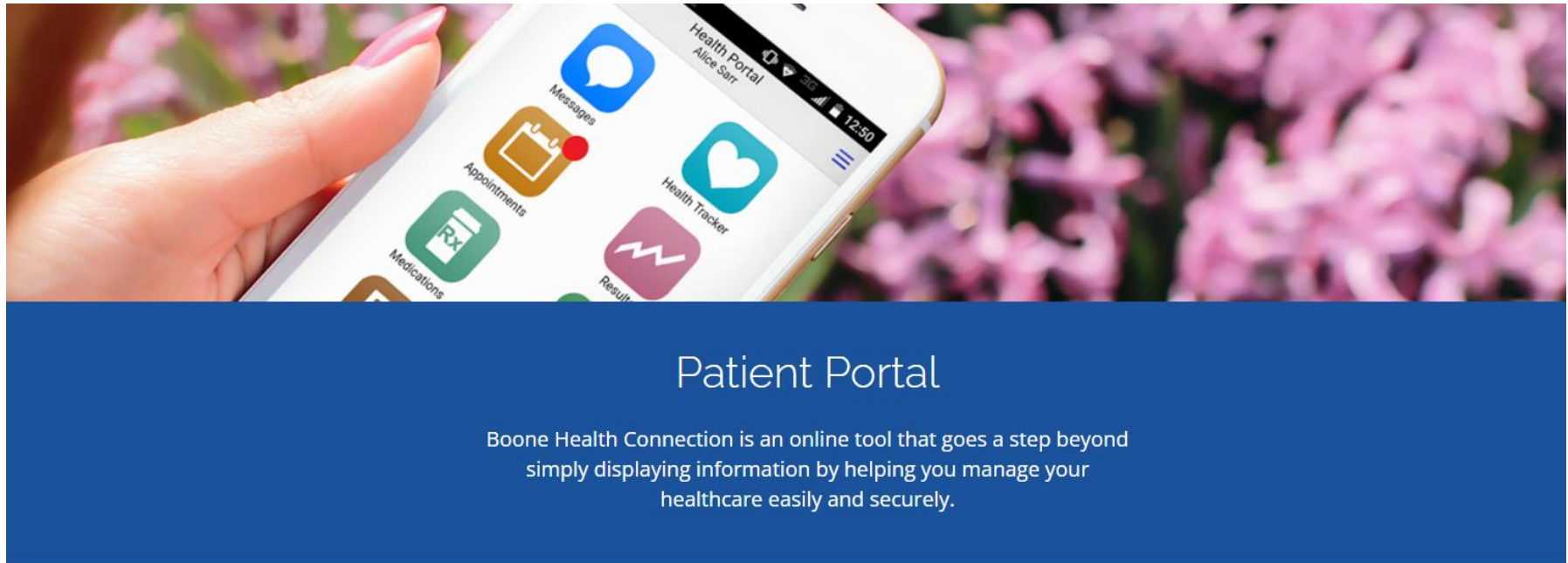







Visit: [boone.health/boone-health-connection](https://boone.health/boone-health-connection)



  
Get Enrolled  
Get started by completing the enrollment questionnaire.  
[Enroll Now](#)

  
Have an Account?  
If you've completed enrollment, you can log in to Boone Health Connect now.  
[Login Now](#)

  
Get the App  
Visit the Apple or Google Play Stores and download the MHealth App.  
 

Click the “Enroll Now” button 

Create an account

Last Name (required)

First Name (required)

Date of Birth (required)  
Month  Day  Year

You must be 12 years or older

Medical Record Number or Last 4 Digits of Social Security Number (required)

Email Address (required)  
*Example: email@example.com*

Confirm Email Address (required)

Have an account? [Return to sign in page](#)

Enter your information into the text boxes.

1. Be sure to enter your full/legal name, last name first

2. Enter your Date of Birth by scrolling to the appropriate numbers in each field.

3. Enter your Medical Record Number (beginning with the letter B) OR the LAST FOUR digits of your SSN

\*you may have to try both options  
Some patients who have visited Boone Health after April 1, 2021 do not have SSN attached to their patient file

4. Enter the email address you provided to the registrar during your visit, and confirm by typing again

If your entered information matched Boone Health's records, you will get a notification that your account has been created:



Create an Account

✔ Account created successfully

You have successfully enrolled with the patient portal system.

You should receive an email at the account [bhclabcustomerservice@boone.health](mailto:bhclabcustomerservice@boone.health) soon.

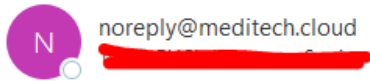
This message will contain your user id and a temporary password.

[Return to Sign in page](#)

Check your email for a message from [noreply@meditech.cloud](mailto:noreply@meditech.cloud).

Your email should look like this:

[External] Boone Health Connection Enrollment Invitation



Tue 1/18/2022 11:44 AM

Dear [Redacted]

Welcome to the Boone Health Connection Patient Portal.

- o Click the link included at the bottom of this email to set up your username, password, and security question.
- o **DO NOT** include any special characters in your username.
- o You have **7 days** to complete your portal account set up using the link below. After 7 days the link will expire and you will need to contact us for a reset.
- o We can be reached by email [BooneHealthConnection@boone.health](mailto:BooneHealthConnection@boone.health) or by phone 573-815-2750.

[Click here to sign in.](#)



Click the link at the bottom to set up your logon credentials.

Please select a new Logon ID and Password. Also define the Security Question to activate your user.

### Change Logon ID and Password

Logon ID must:

- Contain no fewer than 8 character(s)
- Contain no more than 30 character(s)
- Contain no fewer than 1 numeric character(s)

Password must:

- Contain no fewer than 8 character(s)
- Contain no more than 99 character(s)
- Contain no fewer than 1 numeric character(s)
- Contain no fewer than 1 uppercase character(s)
- Contain no fewer than 1 lowercase character(s)
- Contain no fewer than 1 special character(s)

New Logon ID

New Password

Confirm New Password

Date of Birth (MM/DD/YYYY)

Security Question

Security Question Answer

Continue

## Logon ID

The requirements for acceptable Logon ID's are listed at the top of the page.

In the "New Logon ID" field, enter what you'd like to use as your logon ID.

Please select a new Logon ID and Password. Also define the Security Question to activate your user.

### Change Logon ID and Password

Logon ID must:

- Contain no fewer than 8 character(s)
- Contain no more than 30 character(s)
- Contain no fewer than 1 numeric character(s)

Password must:

- Contain no fewer than 8 character(s)
- Contain no more than 99 character(s)
- Contain no fewer than 1 numeric character(s)
- Contain no fewer than 1 uppercase character(s)
- Contain no fewer than 1 lowercase character(s)
- Contain no fewer than 1 special character(s)

New Logon ID

New Password

Confirm New Password

Date of Birth (MM/DD/YYYY)

Security Question

Security Question Answer

Continue

## Password

The requirements for acceptable passwords are underneath the Logon Id requirements

In the “New Password” field, enter what you’d like to use as your password.

Confirm your password on the next line. Please carefully type in your password, the system masks your entry for security purposes

## Date of Birth

Enter your Date of Birth in the MM/DD/YYYY format.

ex: 07/27/1987

Please select a new Logon ID and Password. Also define the Security Question to activate your user.

### Change Logon ID and Password

Logon ID must:

- Contain no fewer than 8 character(s)
- Contain no more than 30 character(s)
- Contain no fewer than 1 numeric character(s)

Password must:

- Contain no fewer than 8 character(s)
- Contain no more than 99 character(s)
- Contain no fewer than 1 numeric character(s)
- Contain no fewer than 1 uppercase character(s)
- Contain no fewer than 1 lowercase character(s)
- Contain no fewer than 1 special character(s)

New Logon ID

New Password

Confirm New Password

Date of Birth (MM/DD/YYYY)

Security Question

Security Question Answer

Continue

## Security Question

Date of Birth (MM/DD/YYYY)	<input type="text"/>
Security Question	<input type="text" value="In what city (full name of city) was your Mother born ?"/>
Security Question Answer	<input type="text"/>

In what city (full name of city) was your Mother born ?

**In what city (full name of city) was your Mother born ?**

In what city (full name of city) were you born ?

In what year was your Father born ?

In what year was your Mother born ?

What is the last name of your kindergarten teacher ?

What is your Father's middle name ?

What is your Mother's middle name ?

What is your favorite beverage ?

What is your favorite vacation city ?

What is your maternal Grandmother's first name ?

What is your paternal Grandfather's first name ?

What was the first name of your first boyfriend/girlfriend ?

What was your first pet's name ?

What was your high school mascot ?

Choose a security question from the drop-down menu. You will answer this security question in the event you need to reset your portal account password.

Security Question	<input type="text" value="In what year was your Father born ?"/>
Security Question Answer	<input type="text"/>

Enter the answer to your question in the next field. To answer this question in the future, you will need to enter exactly what you type in this field during account setup.



Please select a new Logon ID and Password. Also define the Security Question to activate your user.

### Change Logon ID and Password

Logon ID must:

- Contain no fewer than 8 character(s)
- Contain no more than 30 character(s)
- Contain no fewer than 1 numeric character(s)

Password must:

- Contain no fewer than 8 character(s)
- Contain no more than 99 character(s)
- Contain no fewer than 1 numeric character(s)
- Contain no fewer than 1 uppercase character(s)
- Contain no fewer than 1 lowercase character(s)
- Contain no fewer than 1 special character(s)

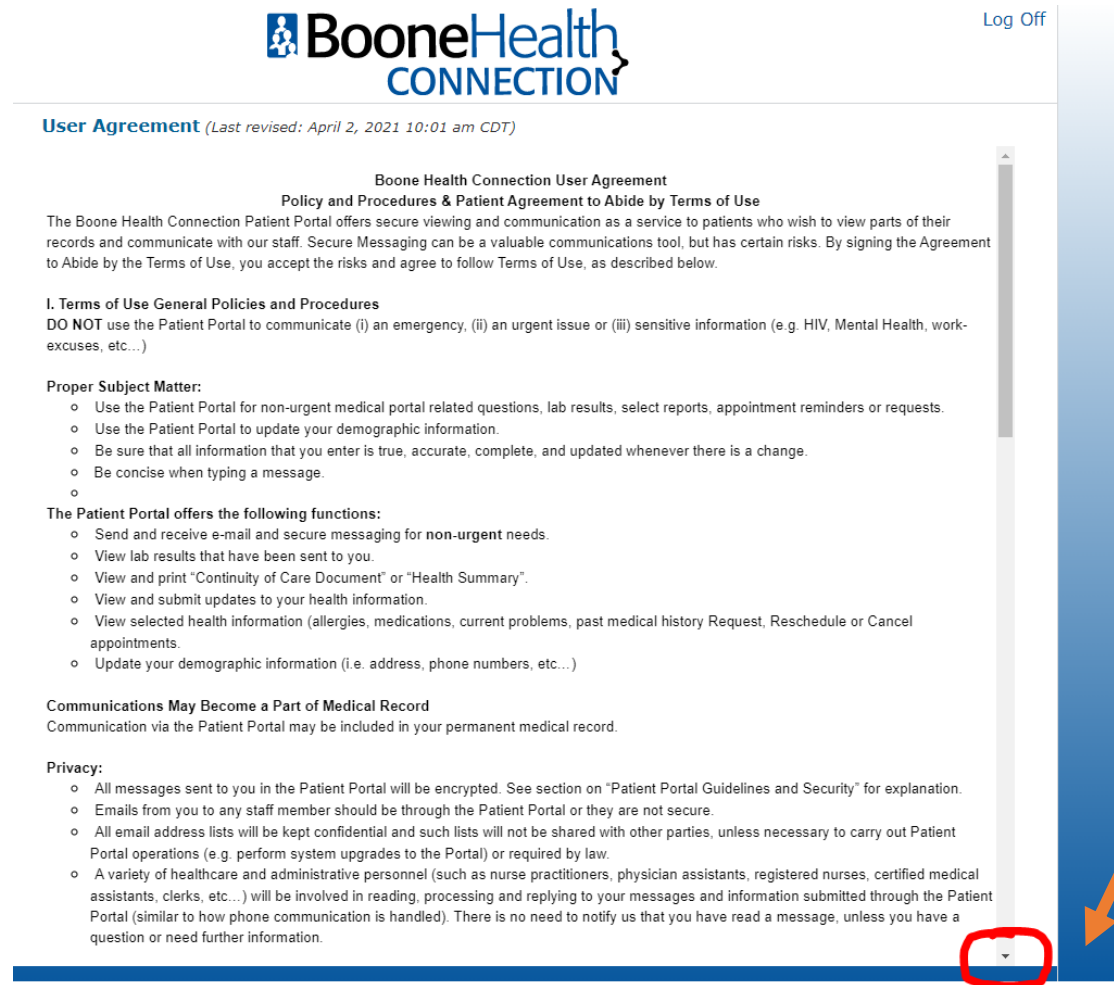
New Logon ID	<input type="text" value="Lcustomer87"/>
New Password	<input type="password" value="••••••"/>
Confirm New Password	<input type="password" value="••••••"/>
Date of Birth (MM/DD/YYYY)	<input type="text" value="07/28/1981"/>
Security Question	<input type="text" value="In what year was your Father born ?"/>
Security Question Answer	<input type="text" value="1934"/>

Once all your fields are completed, click "Continue"

Continue

# User Agreement

The next page generates the User Agreement for the patient portal. Please review for information regarding the privacy and security policies for your health information. To continue reading, use the scroll button:



Log Off

**User Agreement** *(Last revised: April 2, 2021 10:01 am CDT)*

**Boone Health Connection**  
User Agreement  
Policy and Procedures & Patient Agreement to Abide by Terms of Use

The Boone Health Connection Patient Portal offers secure viewing and communication as a service to patients who wish to view parts of their records and communicate with our staff. Secure Messaging can be a valuable communications tool, but has certain risks. By signing the Agreement to Abide by the Terms of Use, you accept the risks and agree to follow Terms of Use, as described below.

**I. Terms of Use General Policies and Procedures**  
DO NOT use the Patient Portal to communicate (i) an emergency, (ii) an urgent issue or (iii) sensitive information (e.g. HIV, Mental Health, work-excuses, etc...)

**Proper Subject Matter:**

- o Use the Patient Portal for non-urgent medical portal related questions, lab results, select reports, appointment reminders or requests.
- o Use the Patient Portal to update your demographic information.
- o Be sure that all information that you enter is true, accurate, complete, and updated whenever there is a change.
- o Be concise when typing a message.
- o

**The Patient Portal offers the following functions:**

- o Send and receive e-mail and secure messaging for non-urgent needs.
- o View lab results that have been sent to you.
- o View and print "Continuity of Care Document" or "Health Summary".
- o View and submit updates to your health information.
- o View selected health information (allergies, medications, current problems, past medical history Request, Reschedule or Cancel appointments.
- o Update your demographic information (i.e. address, phone numbers, etc...)

**Communications May Become a Part of Medical Record**  
Communication via the Patient Portal may be included in your permanent medical record.

**Privacy:**

- o All messages sent to you in the Patient Portal will be encrypted. See section on "Patient Portal Guidelines and Security" for explanation.
- o Emails from you to any staff member should be through the Patient Portal or they are not secure.
- o All email address lists will be kept confidential and such lists will not be shared with other parties, unless necessary to carry out Patient Portal operations (e.g. perform system upgrades to the Portal) or required by law.
- o A variety of healthcare and administrative personnel (such as nurse practitioners, physician assistants, registered nurses, certified medical assistants, clerks, etc...) will be involved in reading, processing and replying to your messages and information submitted through the Patient Portal (similar to how phone communication is handled). There is no need to notify us that you have read a message, unless you have a question or need further information.

To save your logon settings and enter the portal, you MUST click “Agree” at the end of the user agreement (continue scrolling on the right hand side until the buttons appear)

**Health Record:** Allows you to view information entered into core parts of your electronic health record (e.g. allergies, lab results, radiology reports, medication lists, and visit history, etc...). These are available for you to review and check for accuracy as well as print for other physicians or to keep for your records. If needed, you may obtain a full copy of your electronic health record by contacting Medical Records at 573-815-2750. *\*Note: If this portion is not complete, we still have the information. Certain documents will not be available for viewing via Patient Portal.*

**Medications:** Allows you to view your current and past medications entered by your physician or clinical staff.

**Appointments:** Allows you to request, view, reschedule or cancel scheduled appointments. Also allows you to “Pre-Register” for scheduled appointments.

**Profile:** Contains your demographic information, insurance and personal contacts. Allows to view and request changes to your information.

**Protecting Your Private Health Information and Risks:**

This method of communication and viewing information through the Patient Portal is designed to prevent unauthorized parties from being able to access or read messages while they are in transmission by using encryption. Other security measures protect information maintained within the Patient Portal site. The website for the Patient Portal has trusted site certificate, which is viewable from your browser’s task bar. (You can learn more about trusted sites by going to <http://windows.microsoft.com> and searching: “When to trust a website.”)

Keeping messages secure depends on two (2) additional factors: (a) the secure message must reach the correct email address, and (b) on the authorized individual must be able to get access to it. Only you can make sure these two (2) factors are present. We need you to make sure that we have your correct email address and are informed if it ever changes. You also need to keep track of who has access to your Patient Portal account, so that only you or someone you have authorized can see messages received or other information in your Patient Portal. You should protect your Patient Portal login information from anyone whom you do not want to access your Patient Portal account and notify us immediately of any unauthorized use of your login information or if you believe that your login is no longer confidential.

We will not answer questions or send protected health information by regular email. Even with these security measures, we cannot guarantee the confidentiality, security or integrity of Patient Portal information. To the fullest extent allowed by law, you agree to not hold Boone Health Connection, its physician practices, its physicians, providers or any of its staff liable for network infractions beyond our control.

Decline

Accept

Once you complete these steps, you'll be taken to the home page of your portal account:

The screenshot shows the Boone Health Connection Patient Portal home page. At the top right, there is a "Log Off" link. The main header features the Boone Health Connection logo. Below the logo, the name "Fred Test" is displayed. A row of six navigation icons is shown: Messages (blue speech bubble), Health Record (green cross), Medications (green pill bottle with Rx), Appointments (orange calendar), Billing (dark green dollar sign), and Profile (purple person silhouette). Below the icons are two sections: "Announcements" with a welcome message, and "Helpful Resources" with links for "Pay My Bill" and "Boone Health Connection FAQs". At the bottom, there are links for "Contact Technical Support", "Preferences", and "Terms & Conditions", along with a license notice: "Licensed from Medical Information Technology, Inc."