

Discrimination is Against the Law

Boone Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity). Boone Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity).

Boone Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters, and
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters, and
 - Information written in other languages

If you need these services, contact the House Supervisor at [573.815.8000](tel:573.815.8000).

If you believe that Boone Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity), you can file a grievance with:

Boone Health Patient Experience
1600 E. Broadway #87
Columbia, Missouri 65201
573.815.6046

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Boone Health Patient Experience department is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services - Office for Civil Rights. You can file electronically using the Office for Civil Rights Complaint Portal at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services 200
Independence Avenue SW., Room 509F HHH
Building
Washington, DC 20201
800.368.1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>